

Limousine service user journey - 1



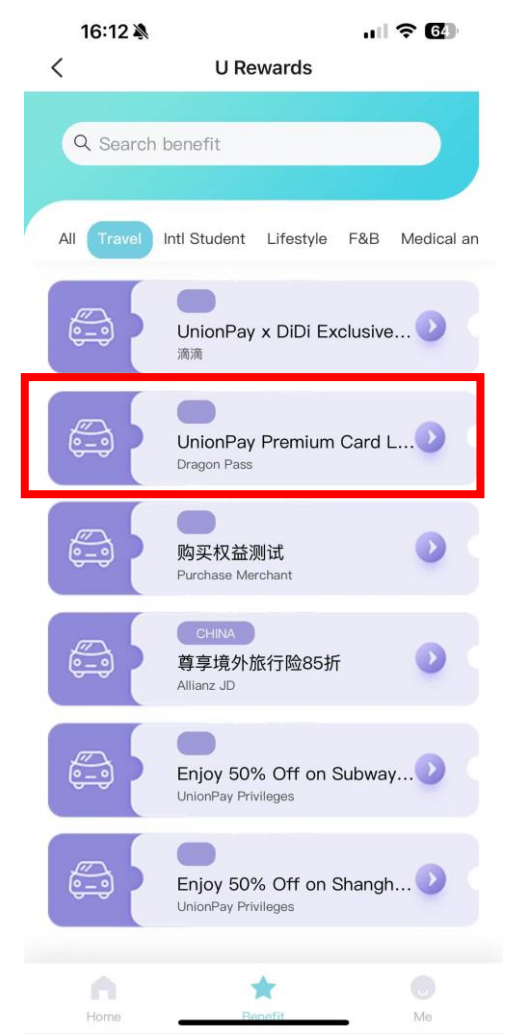
1. Log in to the UnionPay APP. Select Hong Kong, China in the upper-left corner of the homepage, then tap More or search for U Rewards in the top search bar.



2. Select U reward



3. Select Travel

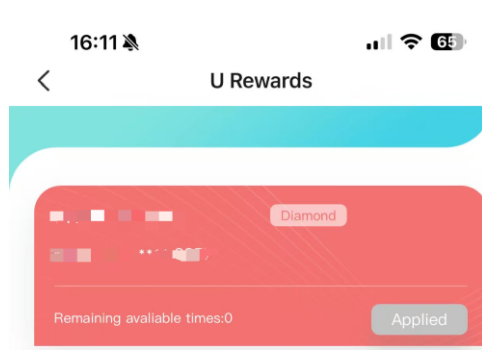


4. Select UnionPay Premium Card Limousine

Limousine service user journey - 2



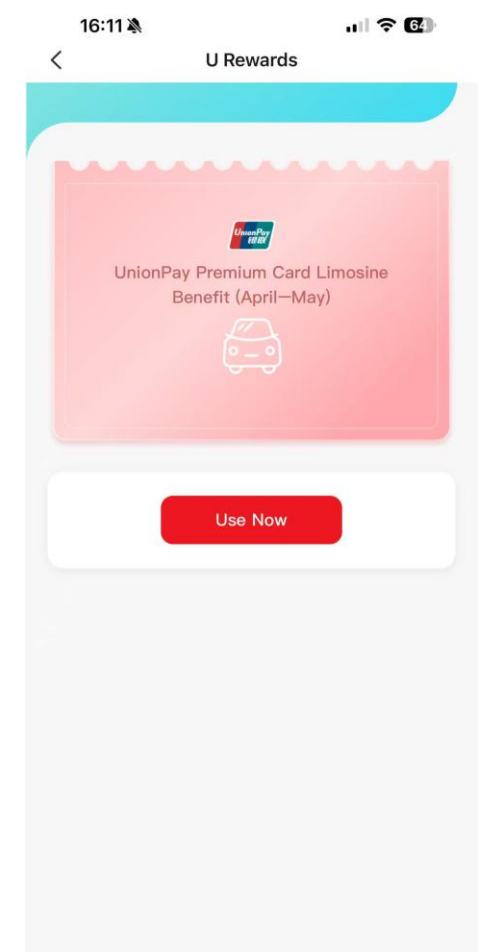
5. Read the event introduction and select Next.



6. Select Applied



7. Select Use now

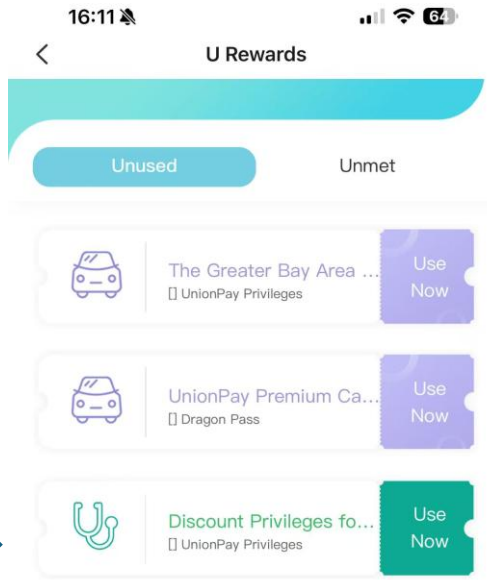


8. Select Use now

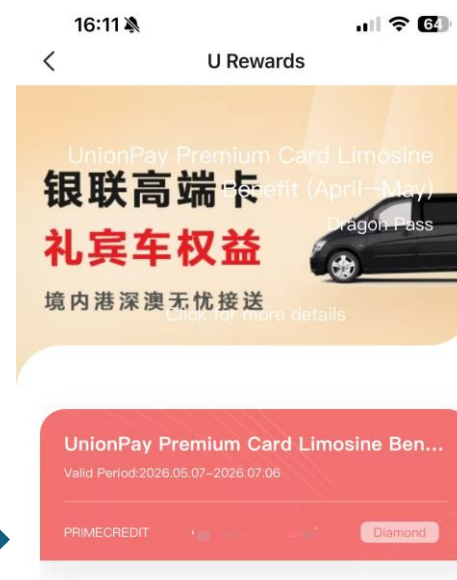
Limousine service user journey - 3



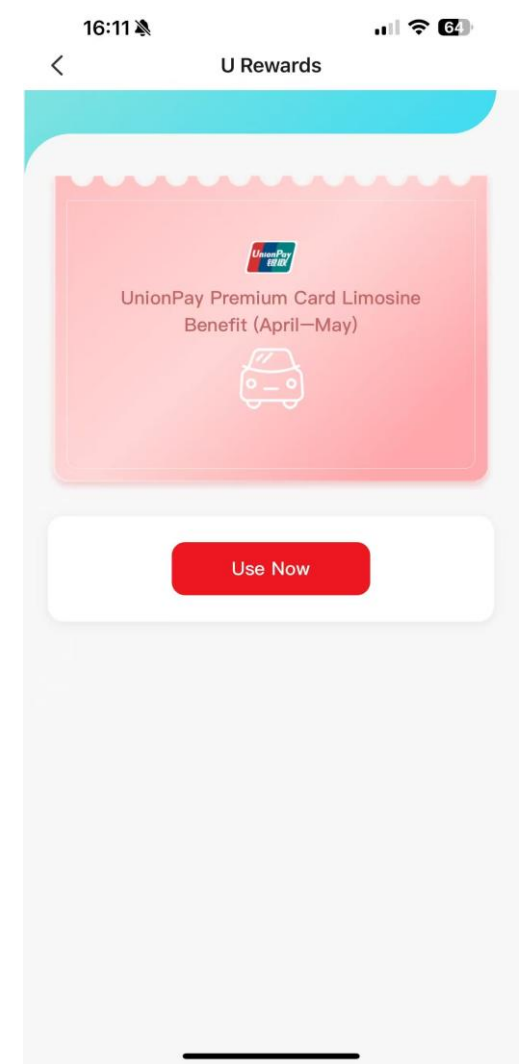
1. After receiving the voucher, select Voucher Wallet on the homepage.



2. Select UnionPay Premium Card Limousine voucher

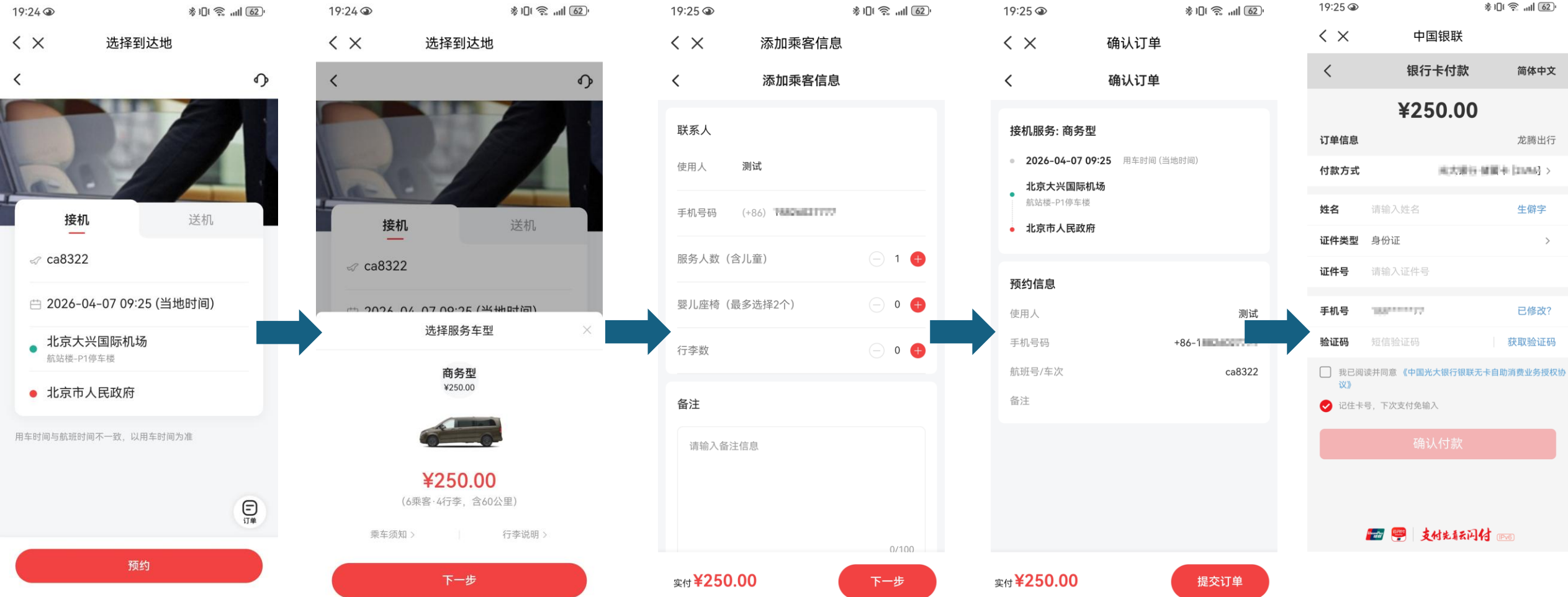


3. Select Applied



4. Select Use now

Limousine service user journey-4



1. Enter order information, including flight number, pick-up time and locations.

2. Confirm the vehicle model, as well as the maximum number of passengers and luggage capacity.

3. Enter your contact information, and select the number of passengers, luggage quantity and other details.

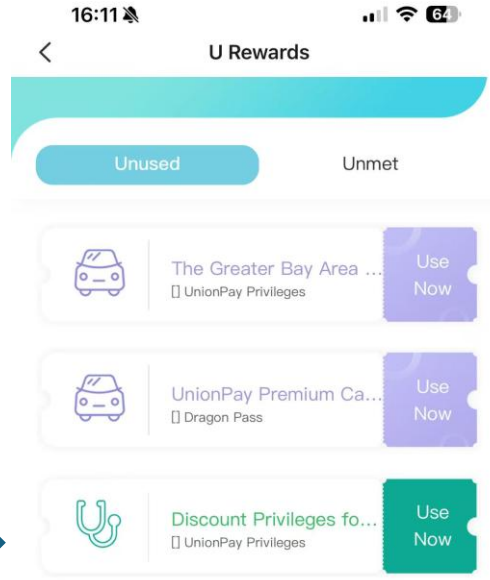
4. Confirm order details

5. Enter your credit card information to complete the payment

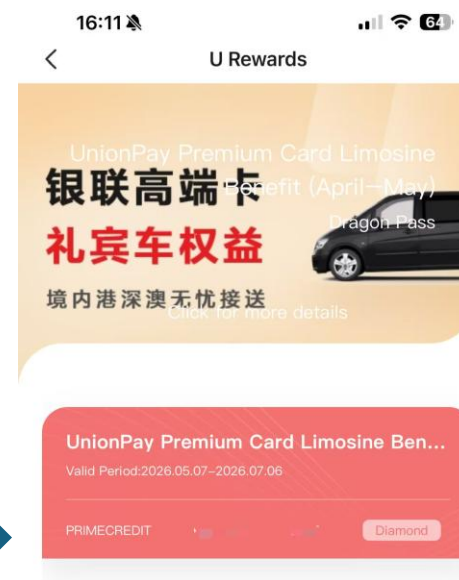
Limousine order cancellation user journey-1



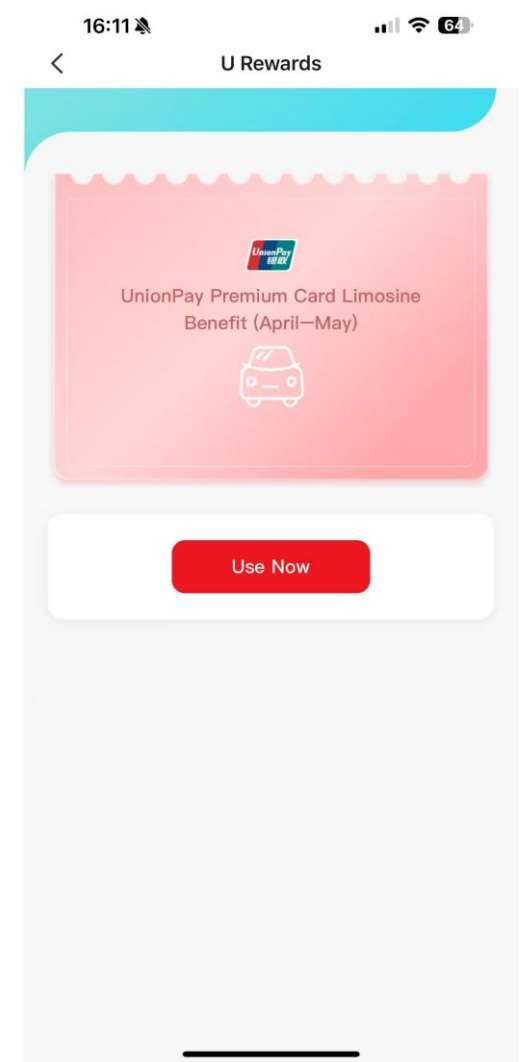
1. After receiving the voucher, select Voucher Wallet on the homepage.



2. Select UnionPay Premium Card Limousine voucher



3. Select Applied



4. Select Use now

Limousine order cancellation user journey-2



1. Select Order



2. Select your limo order



3. Select cancel order



4. Choose reason of cancel and select confirm cancel