

UnionPay Premium Limousine Benefit Usage Procedure

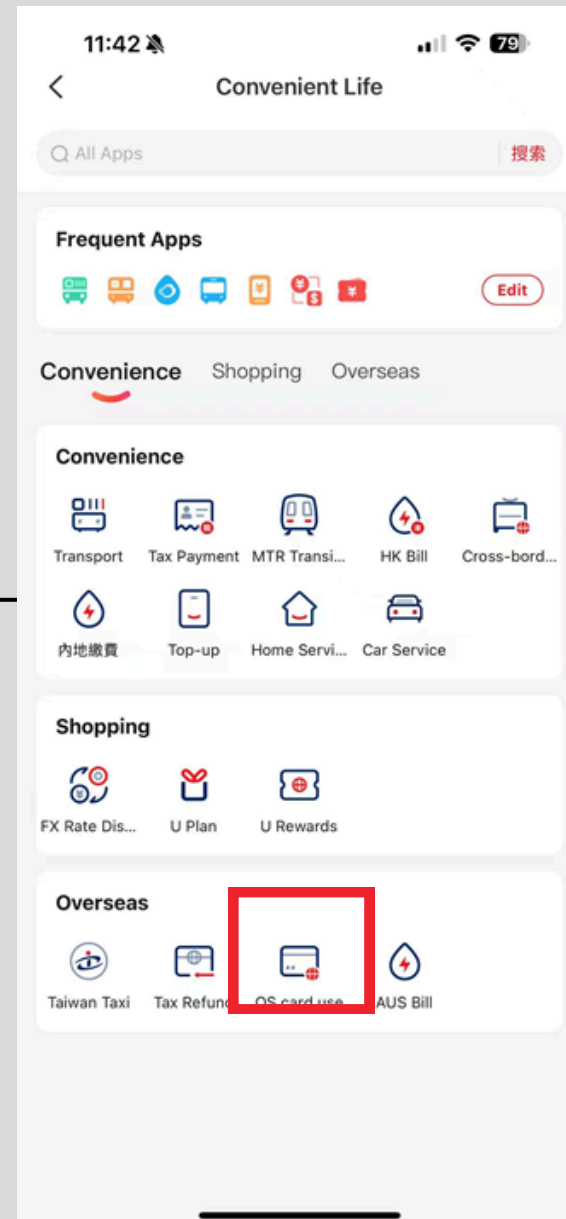
银联高端卡机场礼宾车
权益使用流程



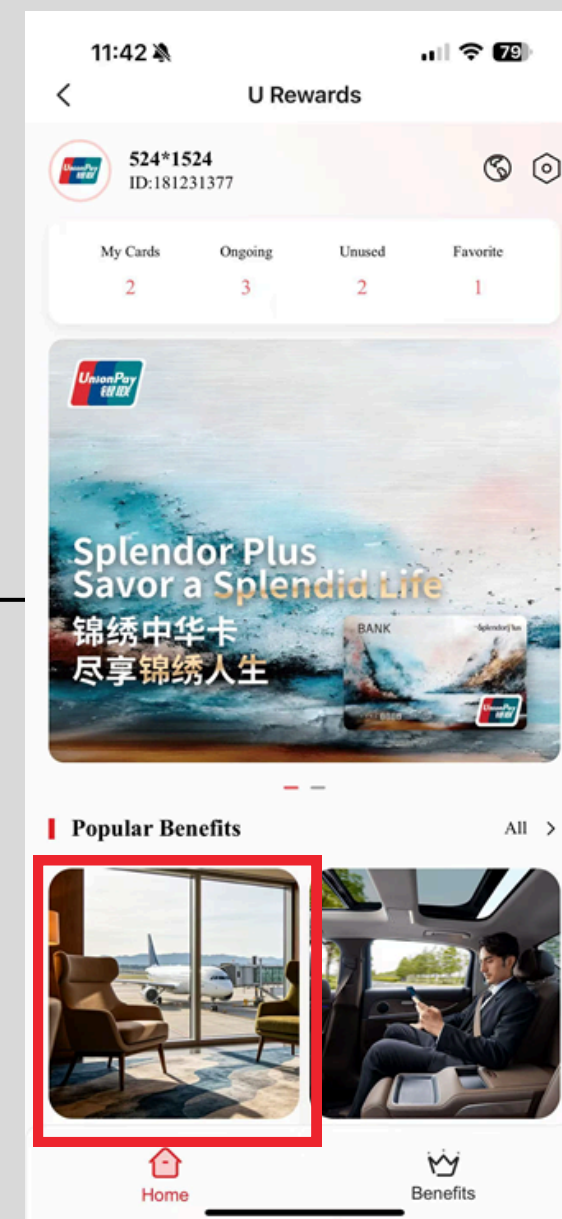
How to register 报名流程



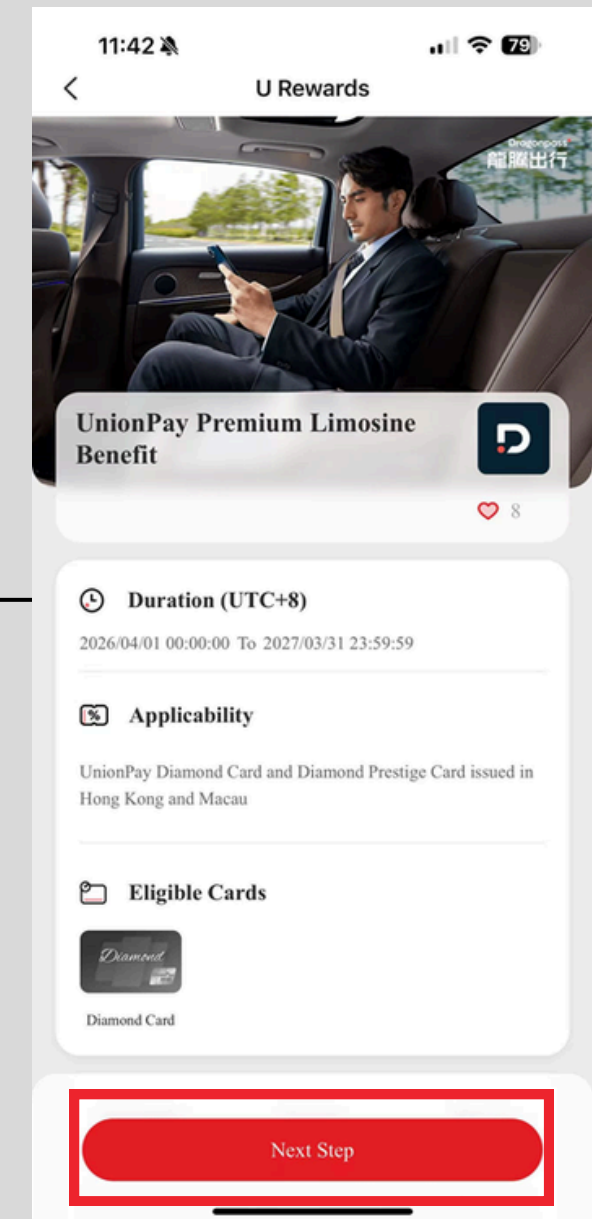
1. Log in to the UnionPay APP. Select Hong Kong, China in the upper-left corner of the homepage, then tap More or search for U Rewards in the top search bar.



2. Select U reward

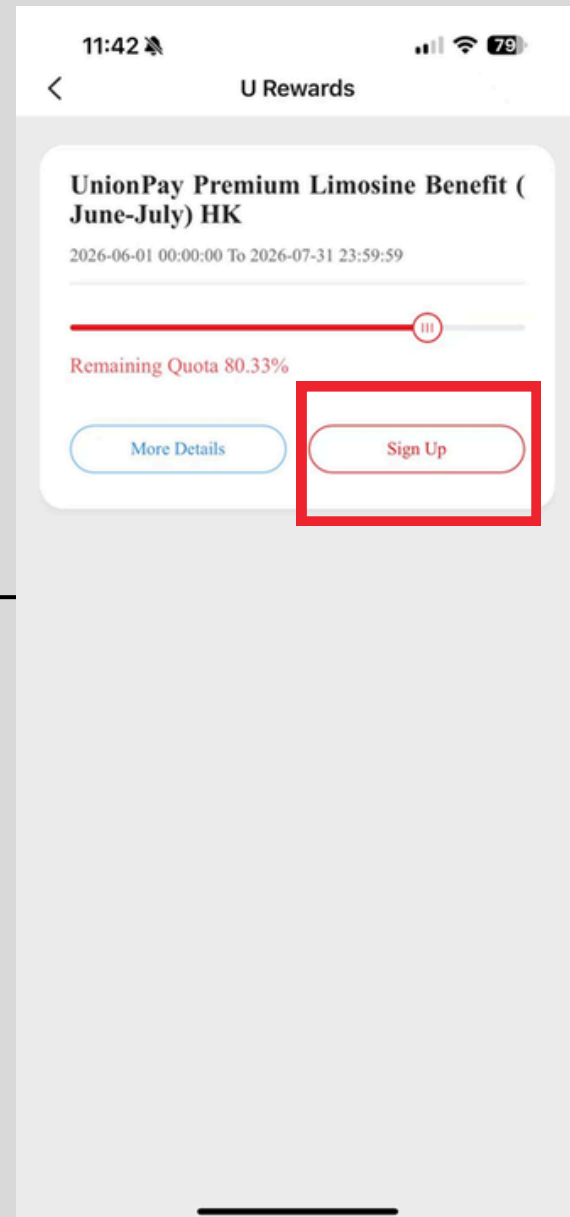


3. Select UnionPay Premium Limousine Benefit

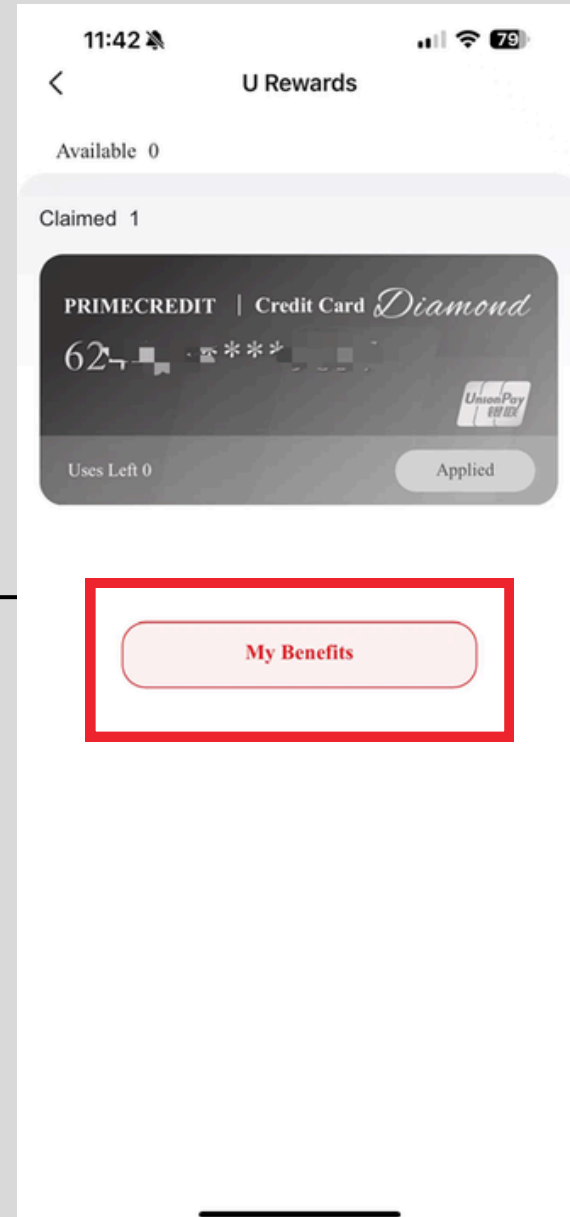


4. Select Next step

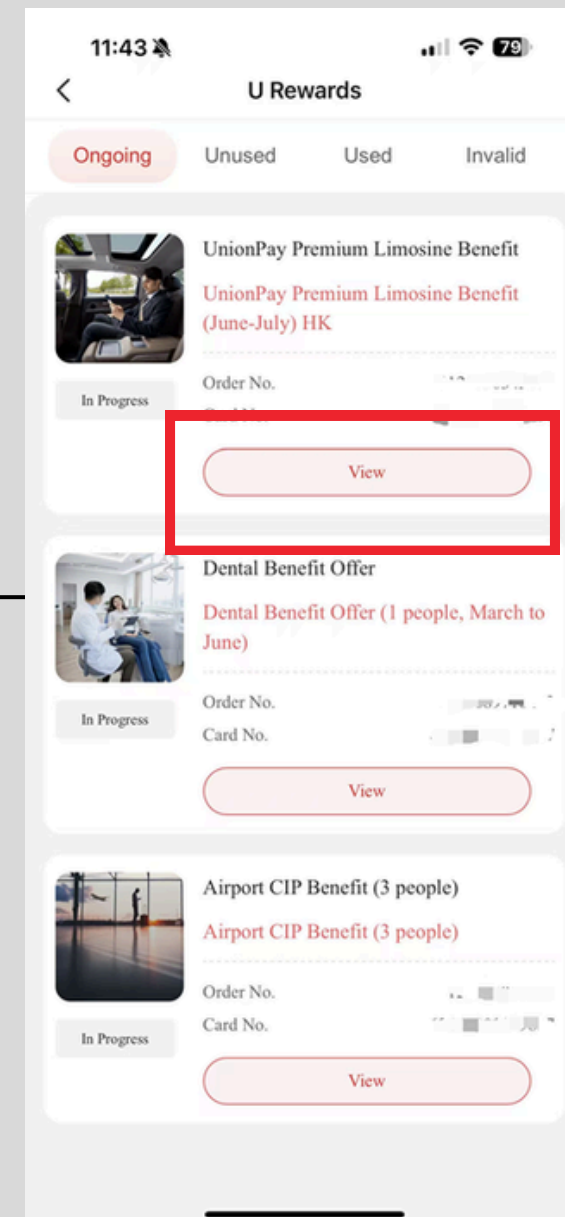
How to register 报名流程



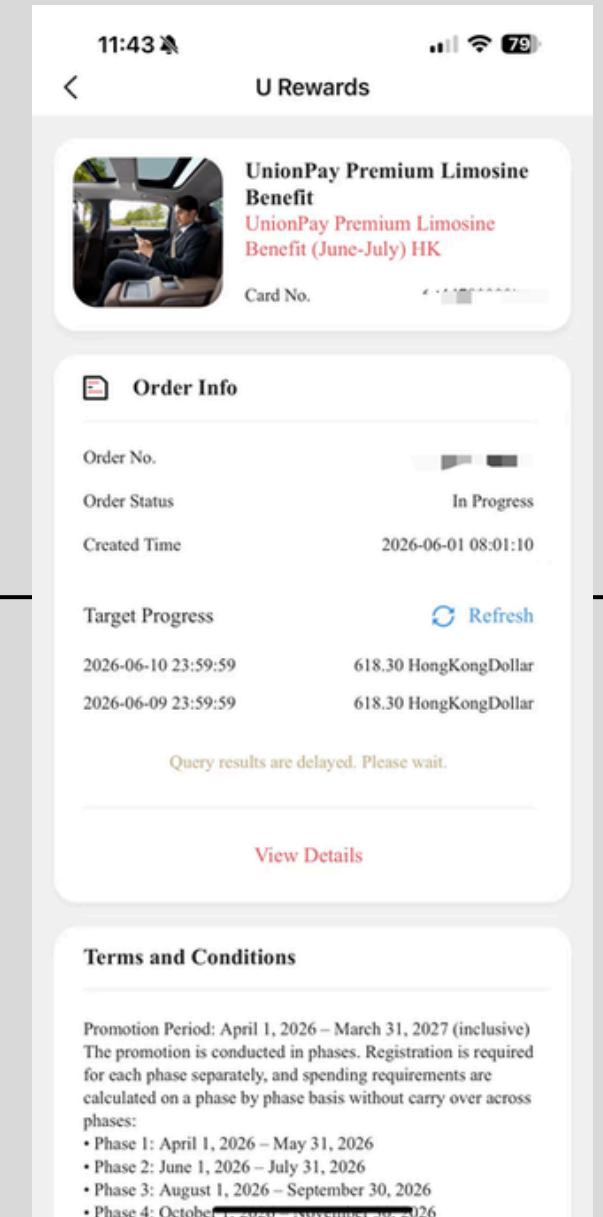
5. Select Sign up



6. Sign up completed, you may select My Benefits to view spending progress; or go to In Progress at the top of the homepage to check enrolled benefits



7. Select View under UnionPay Premium Limousine Benefit

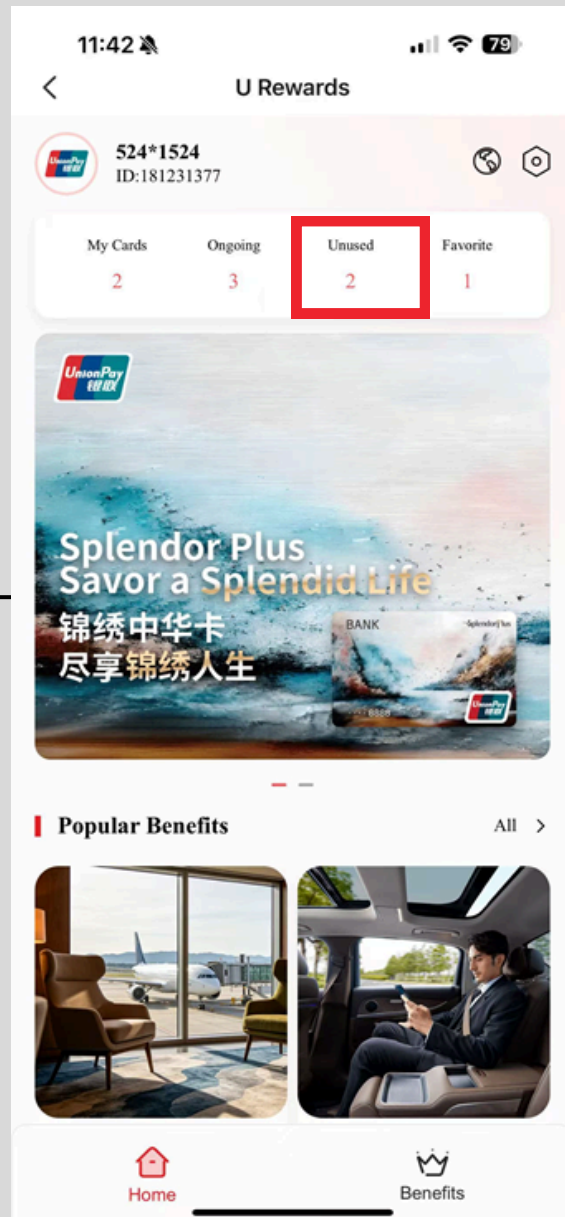


8. View spending progress

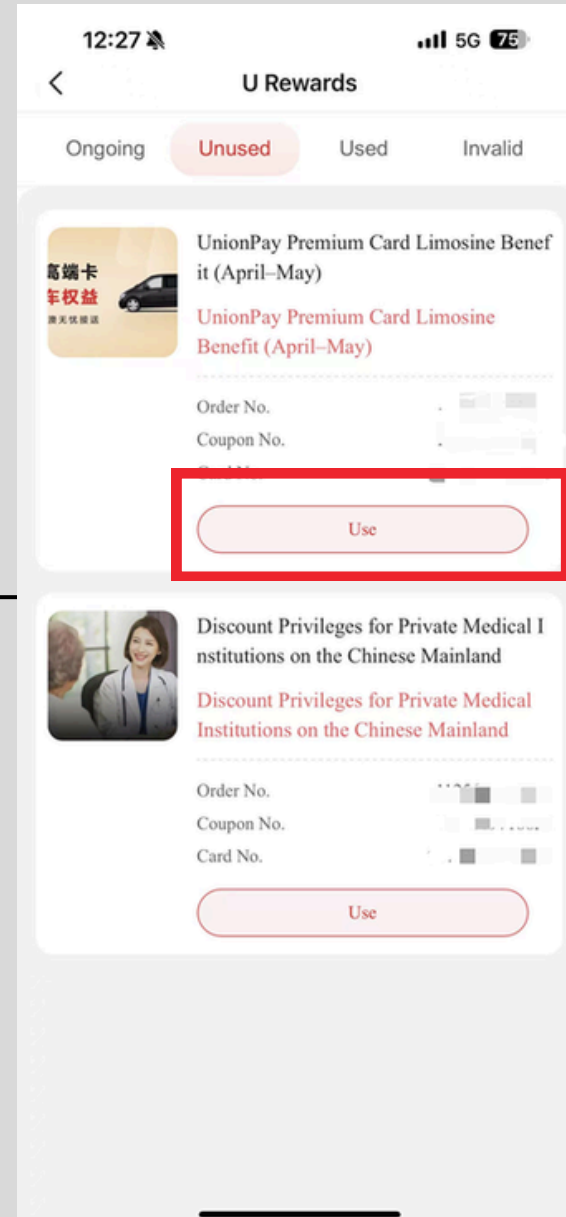
How to make a reservation

预约流程

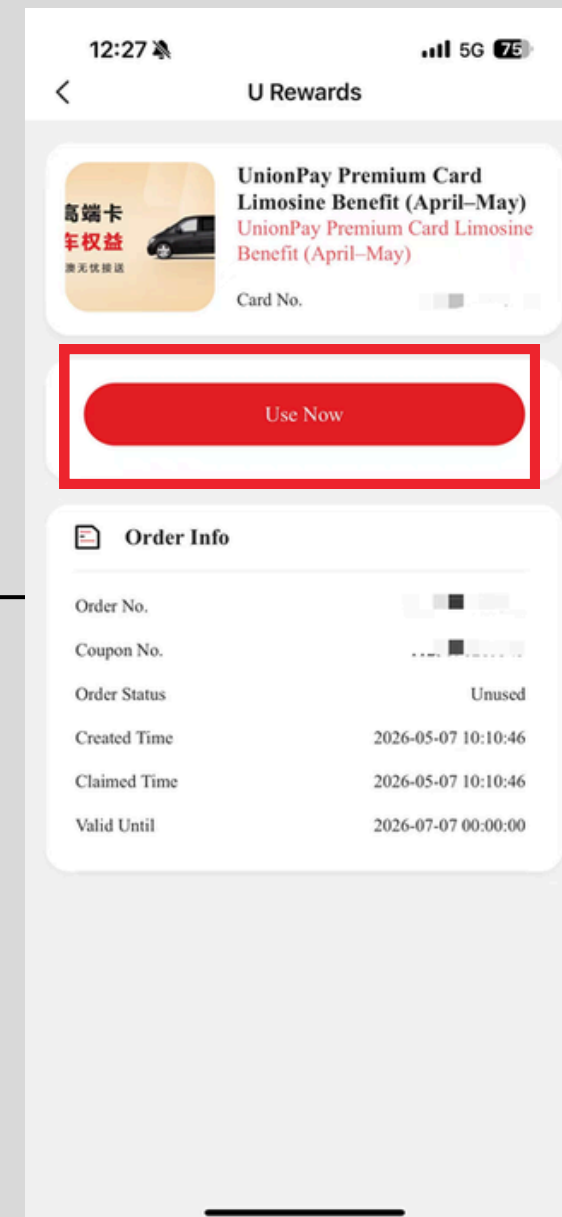
- Chinese Mainland airport limousine service: book at least 6 hours in advance.
- Hong Kong and Guangdong Hong Kong Macau cross border limousine service: book at least 48 hours in advance.
- During national statutory holidays in China: book at least 72 hours in advance.



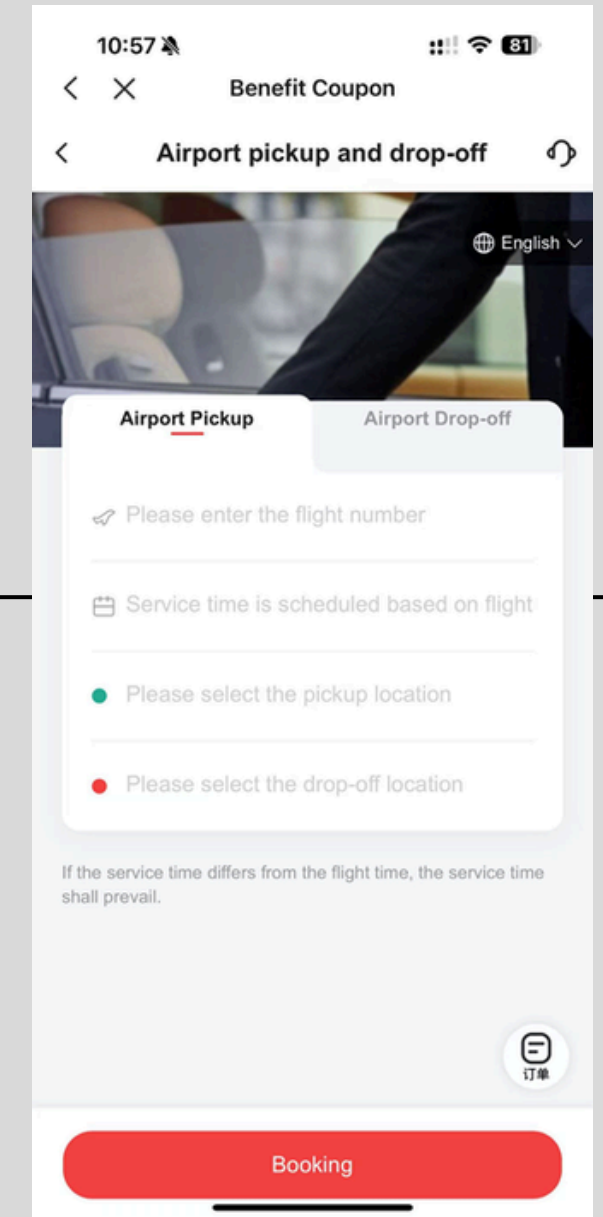
1. Select Unused on the top of the homepage.



2. Select USE under UnionPay Premium Limousine Benefit voucher



3. Select Use Now



4. Enter reservation details, including flight number, pick-up time and locations

How to make a reservation

预约流程

- Chinese Mainland airport limousine service: book at least 6 hours in advance.
- Hong Kong and Guangdong Hong Kong Macau cross border limousine service: book at least 48 hours in advance.
- During national statutory holidays in China: book at least 72 hours in advance.



5. Confirm the vehicle model, as well as the maximum number of passengers and luggage capacity.

6. Enter your contact information, and select the number of passengers, luggage quantity and other details.

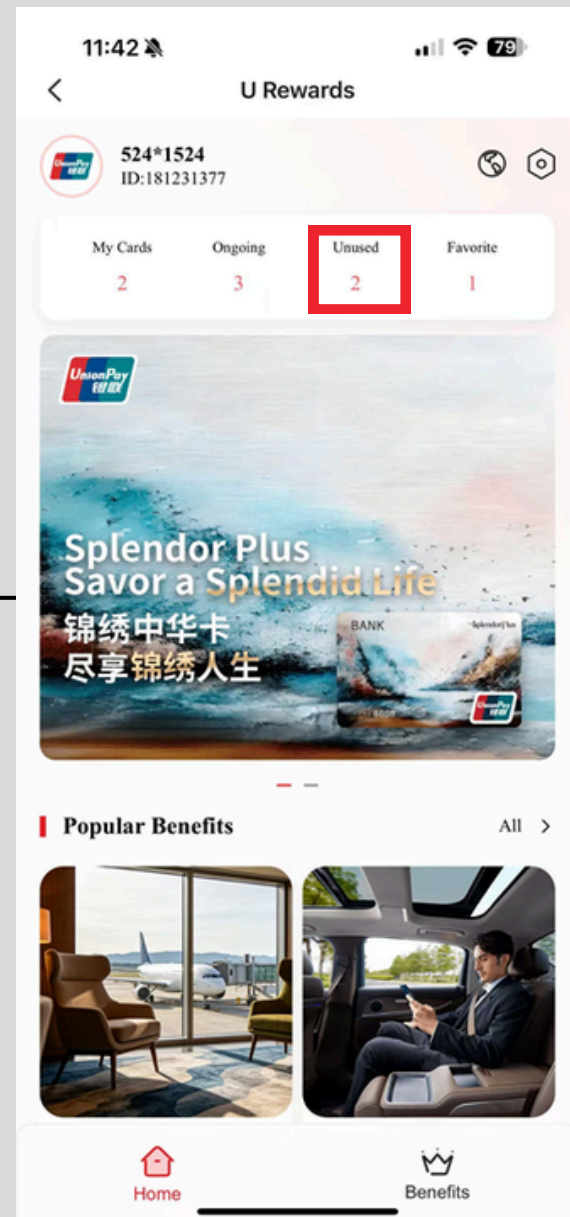
7. Confirm order details

8. Enter your credit card information to complete the payment

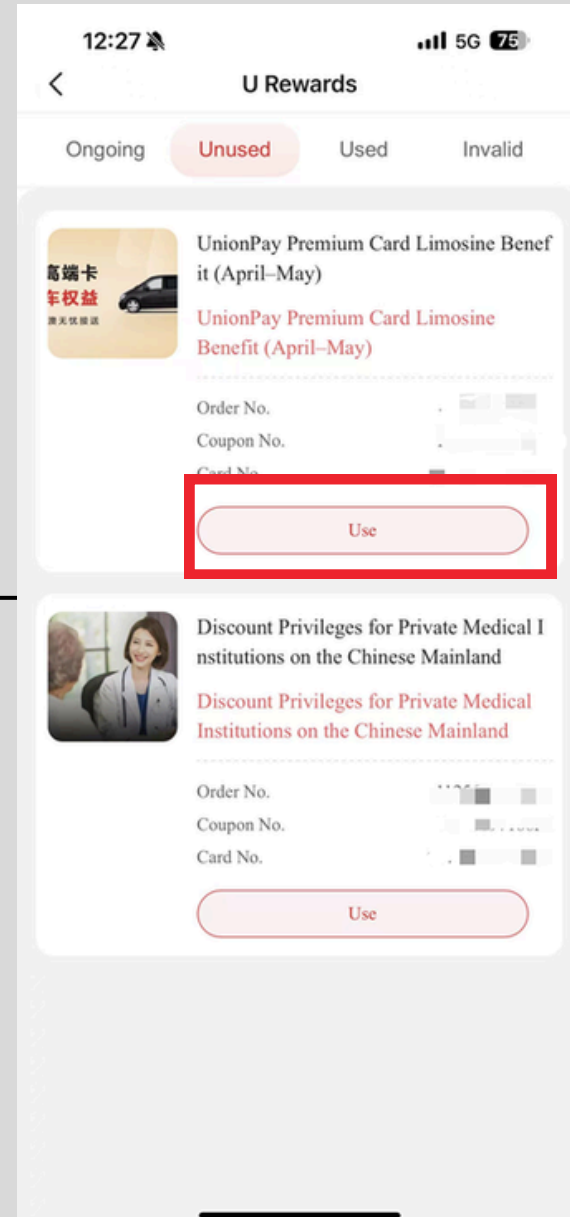
How to cancel a reservation

取消流程

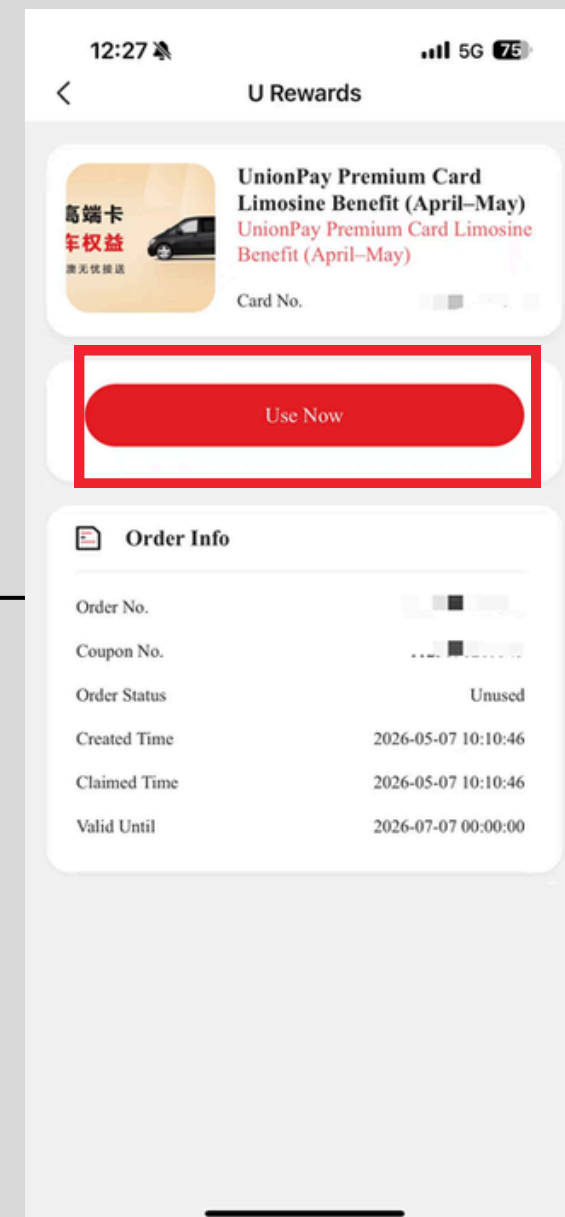
Cancellations made at least 24 hours before the service will reinstate the voucher. No changes or cancellations allowed within 24 hours of the service time. No-show, late arrival, or late cancellation/modification will be regarded as voucher utilized.



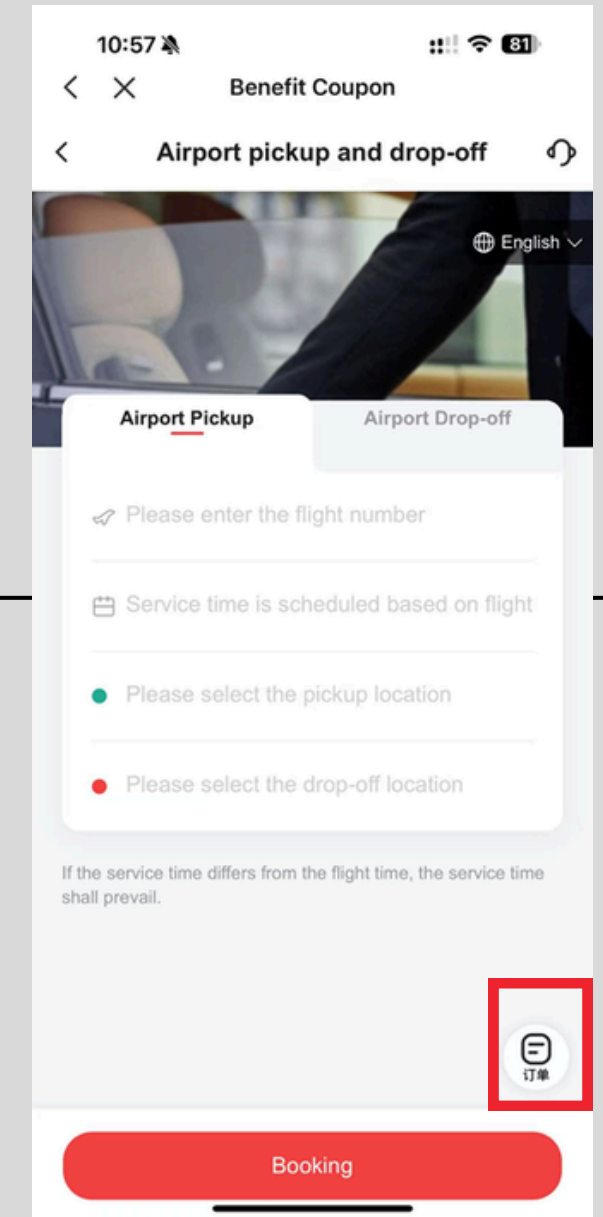
1. Select Unused on the top of the homepage.



2. Select USE under UnionPay Premium Card Limousine voucher



3. Select Use Now



4. Select Order

How to cancel a reservation

取消流程

Cancellations made at least 24 hours before the service will reinstate the voucher. No changes or cancellations allowed within 24 hours of the service time. No-show, late arrival, or late cancellation/modification will be regarded as voucher utilized.



5. Select your limo order



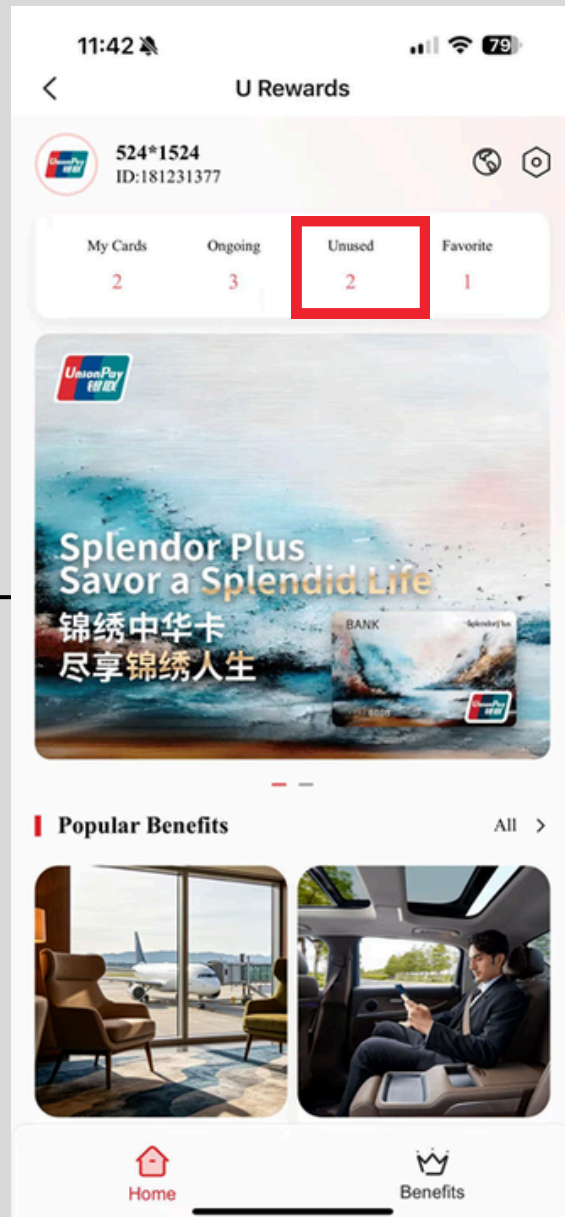
6. Select cancel order



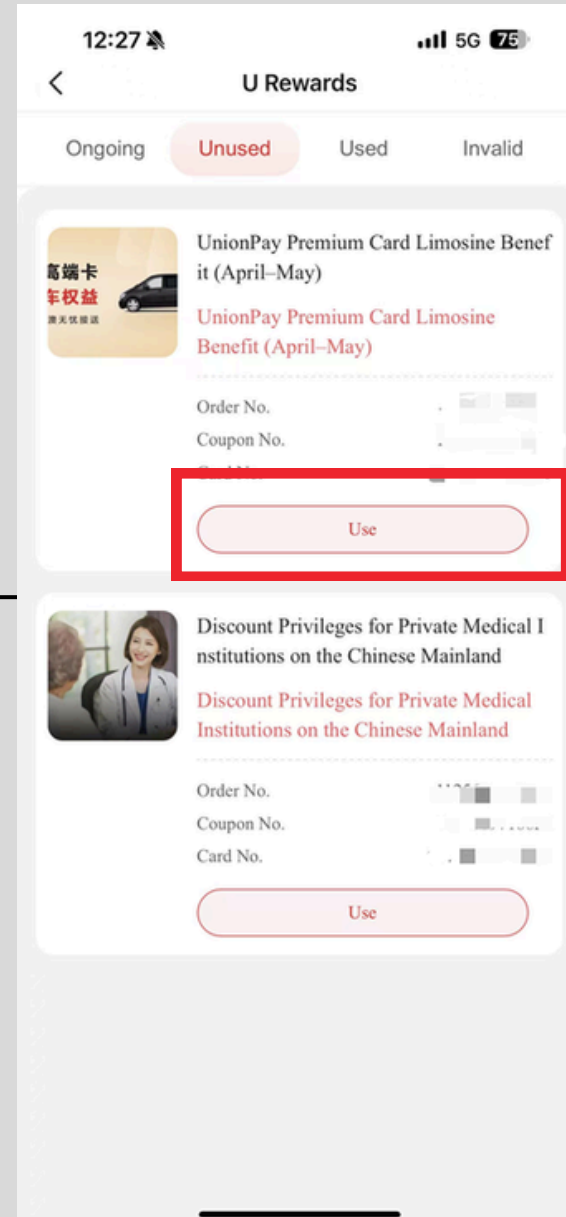
7. Choose reason of cancel and select confirm cancel

Limousine concierge service

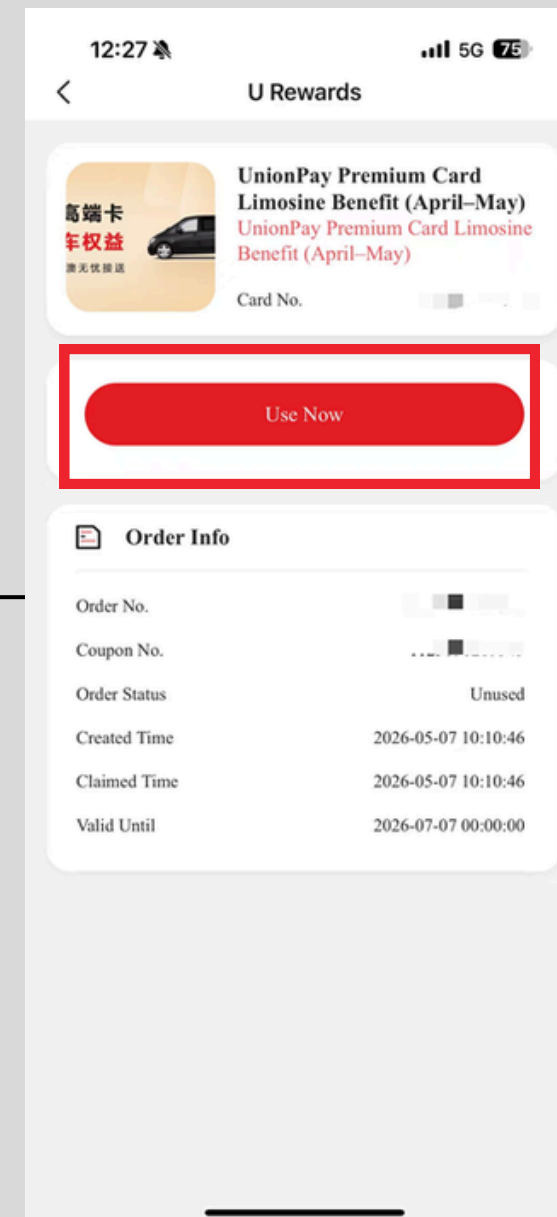
客服支持



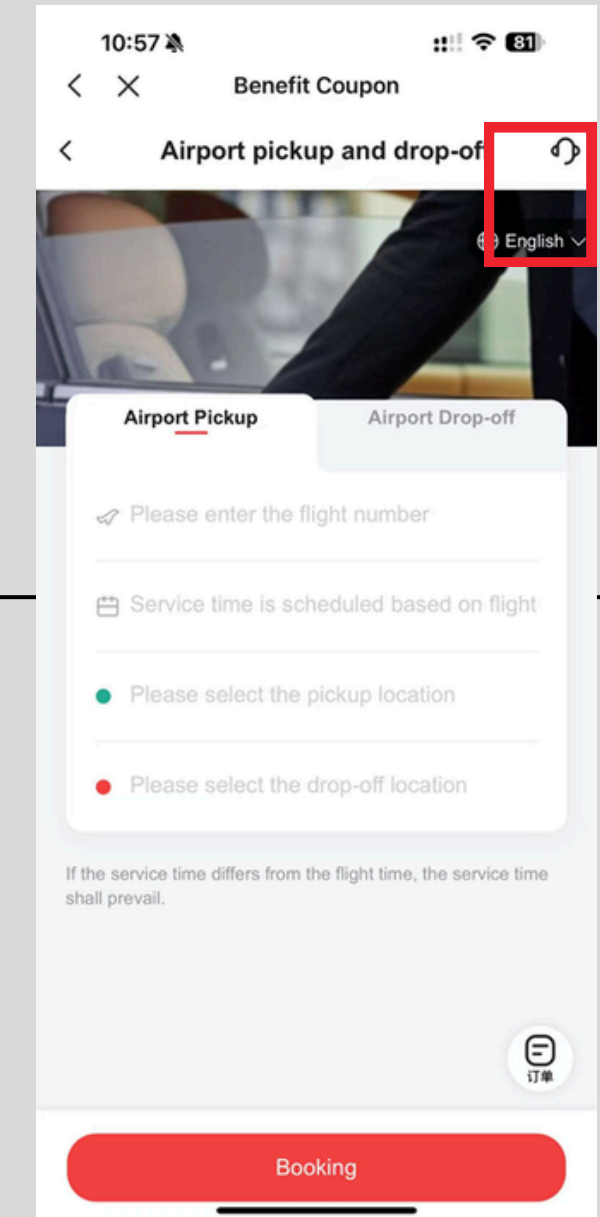
1. Select Unused on the top of the homepage.



2. Select USE under UnionPay Premium Card Limousine voucher



3. Select Use Now



4. Select the headphone icon located in the top-right corner